



# Transform

## Tri Delta Transit

**Together, we can build a better transit system.**

### Project Overview

The needs of Contra Costa transit riders have changed significantly in just a few years, due to evolving traffic patterns, added housing, land development, and a host of other factors. By incorporating your input and changes to the transit environment, Transform Tri Delta Transit aims to reinvent our transit system and make riding Tri Delta Transit a first choice for our community.



### Transform Tri Delta Transit Goals:

#### Improve Passenger Experience

Welcoming riders with improved safety, information access, boarding ease, payment options, and bus stop amenities will improve overall comfort and satisfaction.

#### Focus on Community

Providing access to jobs, education, goods and services builds livable communities.

#### Increase ridership

Making transit more useful, efficient, and available means more people will ride.

#### Improve Speed and Reliability

Improving scheduling, routes and fleet management leads to faster trips, increased on-time arrivals and greater rider confidence.

#### Ensure Accountability

Spending your transit investment wisely and with your input ensures we do the most with the resources we have.

#### Build Partnerships

Working with businesses, cities, service organizations and residents to collaborate on transit services builds partnerships now and for the future.



### Get Involved

Tri Delta Transit will be reaching out for feedback from community members during each phase of the Transform Tri Delta Transit project.

- ▶ Visit [www.transformtrideltatransit.com](http://www.transformtrideltatransit.com) for opportunities to provide feedback throughout the project.
- ▶ Watch for social media posts, rider notices, and community news for other chances to get involved.
- ▶ Call Tri Delta Transit's Customer Service Team to share your input on transit service at any time. 925-754-6622 or TTY 925-754-3695

# Project Phases & Timeline



**1 INITIAL OUTREACH:**  
Learn what's important to our community and compare it to the service we are offering now.

**2 DESIGN:**  
Create a new, efficient and responsive transit system. Gather your feedback on the new proposed service.

**3 FINE-TUNE:**  
Use your feedback to fine-tune our new transit plan.

**4 ROLL OUT SERVICE:**  
Implement the new service and help you navigate it.

## About Tri Delta Transit

Eastern Contra Costa Transit Authority, known as Tri Delta Transit, was formed in 1977 as a Joint Powers Agency (JPA) serving the cities of Antioch, Brentwood, Pittsburg and portions of eastern Contra Costa County. Oakley incorporated as a city and was added to the transit service area in 1999.

Tri Delta Transit operates fixed-route, on-demand transit and paratransit service and contracts with a private company, First Transit, for the operation of buses.

Tri Delta Transit provides nearly two million trips each year to a population of approximately 315,000 residents in the 225 square miles of eastern Contra Costa County. It operates 14 local bus routes Monday-Friday, five local bus routes on weekends and holidays, door-to-door bus service for older adults and people with disabilities, and shuttle services for community events. Many of Tri Delta Transit's 200 staff and drivers live in the neighborhoods they serve.

Tri Delta Transit is investing in electric buses and cleaner fuels and providing service that reduces reliance on personal cars.



## Contact Us

**Tri Delta Transit  
Route Information Line**  
Call: 925-754-4040

**Tri Delta Transit  
Customer Service**  
Call: 925-754-6622 or  
925-754-3695 (TTY)  
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Project**  
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